



HEALTHCARE
SERVICES



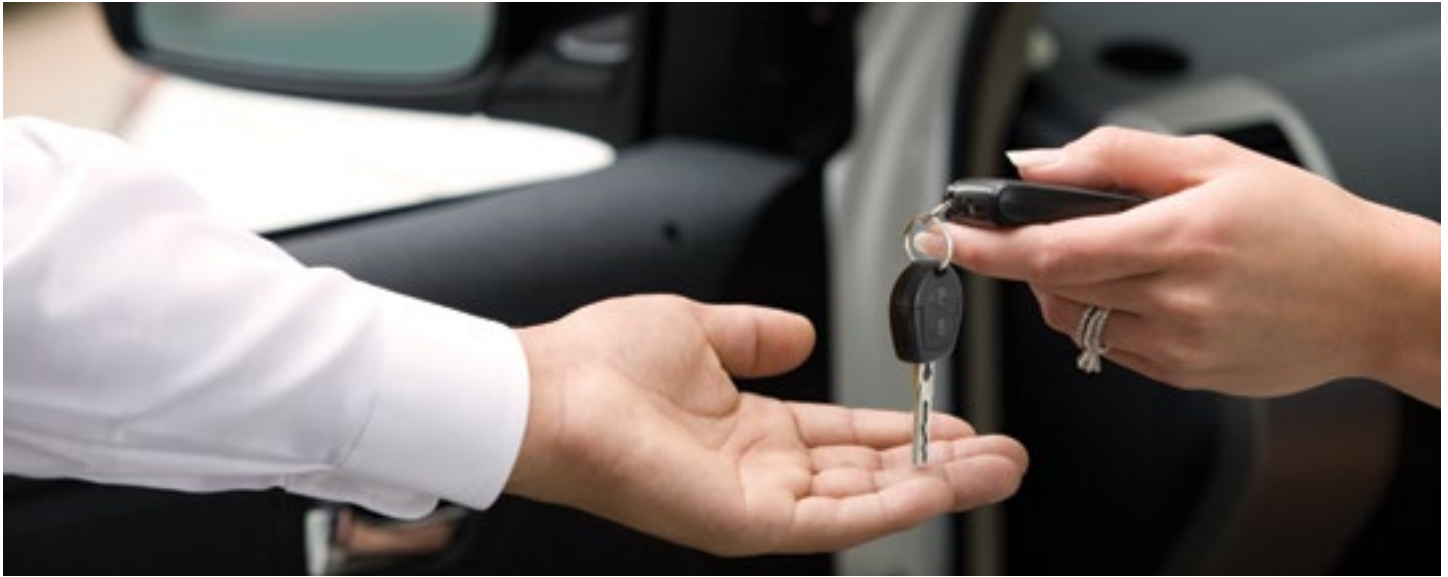


HEALTHCARE SERVICES

Because our **SP+ Healthcare Services** operating division focuses *exclusively* on the healthcare market, our experts specialize in delivering innovative solutions and generating optimal financial results for hospitals, medical centers and other healthcare facilities. Working with healthcare organizations across the country, we deliver a full menu of high quality parking, valet and shuttle bus services for hospital patients, visitors and staff.

INNOVATION **IN** OPERATION®

www.splus.ca/HealthcareServices



Parking Management

We're the industry leader in developing visitor and patient-friendly parking and valet programs.



Parking Management

Nearly every major medical center is either expanding its parking capacity or stretching existing facilities to the limit — or both. Based on demand projections, we ease crowding at existing facilities with solutions from stack parking to redesigning the layout with more spaces.

- > New garage development
- > Premier amenity programs
- > Pro forma development and financial analysis
- > Validation programs

Valet Parking

For patients and visitors, valet attendants serve as healthcare ambassadors for the medical centers. Our extensive experience with automated valet systems improves customer service and financial performance.

- > Front-door and call-down services
- > Prompt vehicle retrieval times
- > Detailed management reports
- > Tight revenue controls



Technology Integration

We adapt the latest parking technology to the special requirements of the medical center environment. By financing equipment costs, we free up our clients' capital resources for patient care investments.

- > Technical consulting
- > Equipment installation
- > **Click and Park**® reservations
- > Interactive marketing

Staffing and Training

We field a first-class, rigorously screened team of service-oriented parking professionals. Our **SP+ University**™ trainers work with our medical center clients to create programs and refresher courses tailored to each facility.

- > Attendance at orientation programs
- > Site-specific training
- > Professional attire
- > Customer service enhancements

Client Profit Maximization

With stringent systems and standards, we routinely increase revenue, control costs and improve financial performance for our healthcare clients.

- > **Client View**® monthly financials
- > Automatic workforce management
- > Enhanced auditing
- > Eco-friendly operations

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Transportation

SP+ Transportation vehicle and service options provide effective and efficient transportation solutions for a medical facility or campus.

- > Vehicle selection and financing
- > Routing and scheduling
- > Employee, staff and visitor options

Facility Maintenance

SP+ Facility Maintenance offers a wide range of cleaning and repair services to keep medical center parking facilities looking crisp and appealing.

- > Power sweeping
- > Gum and graffiti removal
- > Curbs / sidewalk cleaning and maintenance

Learn More About SP+

We are committed to delivering added value to our clients through innovation, sustainable practices, new technology and diverse subject matter expertise.

Please visit our website for more information on our complete line of services.

www.spplus.ca

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